User Manual

Single Declaration – Exports

December 6th, 2021

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Welcome to Single Declaration – Exports!

The User Manual for Single Declaration – Exports provides a step-by-step guide to the PSW Users on how to file a Single Declaration for the clearance of export cargo. While describing the main features of the module, this manual also outlines some key responsibilities and obligations of both the PSW and the User.

1 Introduction

Pakistan Single Window (PSW) is the trade related National Single Window (NSW) for efficient management of external trade. The NSW is an electronic portal *that allows parties involved in cross border trade and transport to lodge standardized information and documents using a single-entry point to fulfil all import, export, and transit related regulatory requirements*. The information is transmitted electronically and individual data elements for clearance and regulatory approvals need only to be submitted once. Use of the PSW portal is allowed to authorized users who have completed the subscription process. Once subscribed and registered with Customs, users can access the PSW to perform cross border trade and transit related activities. For more to know about PSW please visit our website www.psw.gov.pk

2 Background

As a signatory to the WTO's Trade Facilitation Agreement (2015), Pakistan has notified the establishment of a 'National Single Window' (NSW) as a 'Category C' commitment with effect from 22nd February 2017. To implement NSW, the Government of Pakistan has promulgated the Pakistan Single Window Act, 2021 while declaring Pakistan Customs as the Lead Agency. Pakistan Customs has established a dedicated PSW Company (PSWC), as a not-for-profit Company under Companies Act, 2017, to implement the PSW program. The PSWC has been designated as the Operating Entity under the PSW Act for developing and maintaining the PSW portal in collaboration with 77 different public sector entities involved in regulation of cross border trade in Pakistan. The PSWC will digitize the processes related to regulations of international trade in the public sector which will benefit economic operators like importers, exporters, freight forwarders, clearing agents, shipping companies, transporters etc. by reducing complication, cost, and time involved in achieving compliance with such regulations. The implementation of PSW program will also enhance government controls and transparency. By creating a national electronic trade and logistics platform, the PSW will help Pakistan integrate better into the regional and global single window systems. It will facilitate integration into global value chains and enable Pakistan to become a hub for regional and international trade as well as transit.

3 What is a Single Declaration?

Single Declaration is the submission of electronic data/information for clearance of import, export and transit related goods at a single point. Different Cross Border Regulatory Agencies prescribe data requirements which are often overlapping. To avoid repetitive submission of data, it is necessary to have a harmonized data set. The Single Declaration is actually based on the concept of developing a 'harmonized data set' so that for a trade transaction or a transport movement to take place, the concerned actors are not obligated to submit the same data repeatedly to different agencies. Information submitted once shall be re-used.

Regulatory permissions will be given without traders having to approach different agencies. Information relevant to different agencies shall be submitted to the concerned agencies for processing. Single declaration will only cover 'clearance related' applications and declarations of Customs and other government agencies.

4   Salient Features:

1. The Single Declaration being one of the core features of the PSW allows parties involved in trade and transport to lodge standardized information and documents on a single-entry point to fulfill all import, export, and transit-related regulatory requirements. The "Single Declaration - Exports" provides a single interface to its users for filing of export declarations.

2. The users will submit integrated import and export declarations that contain all regulatory/clearance related information required by the OGAs. Separate submission of forms/declarations to OGAs will be eliminated.

3. All data fields and requirements will be consolidated into a single data dictionary aligned to the WCO data model eliminating redundant information. This is to enable standardization and single request for data fields and incremental data submission.

4. The system will automatically route applications on the basis of declarations and mark for decisions to the relevant OGAs using clearly defined business rules to identify the OGA(s) whose specific action is required for release of the consignment.

5. The declaration will be filed on the basis of Integrated Tariff Management System triggering regulatory and Customs compliance requirements, and Integrated Risk Management System to select consignments for inspections, sampling and testing.

6. Of all the information provided by the trader, concerned agencies will be transmitted only that which pertains to them.

7. Single Declaration will promote trade facilitation by reducing dwell time and cost of clearance.

5   Pre-requisites for filing a Single Declaration - Exports

1. The user must be an active subscriber of PSW and should have registration with Pakistan Customs.
2. The user must have an active bank account with an Authorized Dealer.
3. The banking profile of the user must be integrated with PSW.

6   System Requirements

To use PSW Portal on Windows®, the user will require:

- Google Chrome Browser
- Windows 7, Windows 8, Windows 8.1, Windows 10 or later
- An Intel Pentium 4 processor or later that's SSE3 capable

To use PSW Portal on Mac®, the user will require:

- Google Chrome Browser
- OS X El Capitan 10.11 or later

7 Step by Step Process

7.1 Single Declaration - Exports

7.1.1 Filing of a Single Declaration - Exports

i. Please visit "www.psw.gov.pk" and click on the "Login" option.
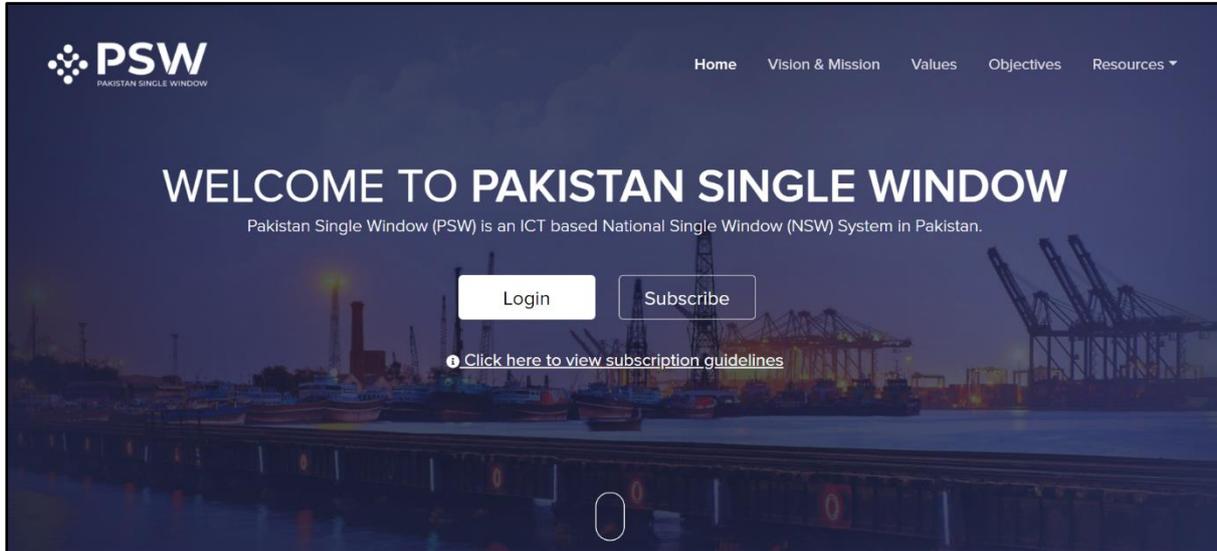
7.1.1-a PSW Web Application

ii. After clicking on the login option, you will be redirected to login interface to enter the login credentials.
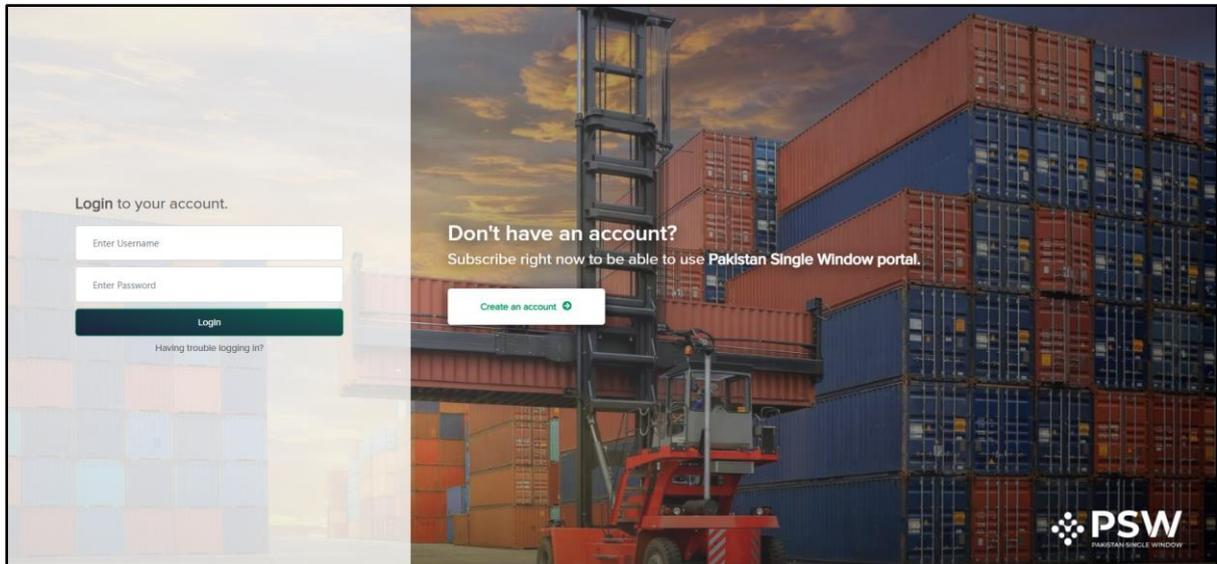
7.1.1-b Login Interface

iii. Once the login credentials are validated, you will be redirected to the dashboard.
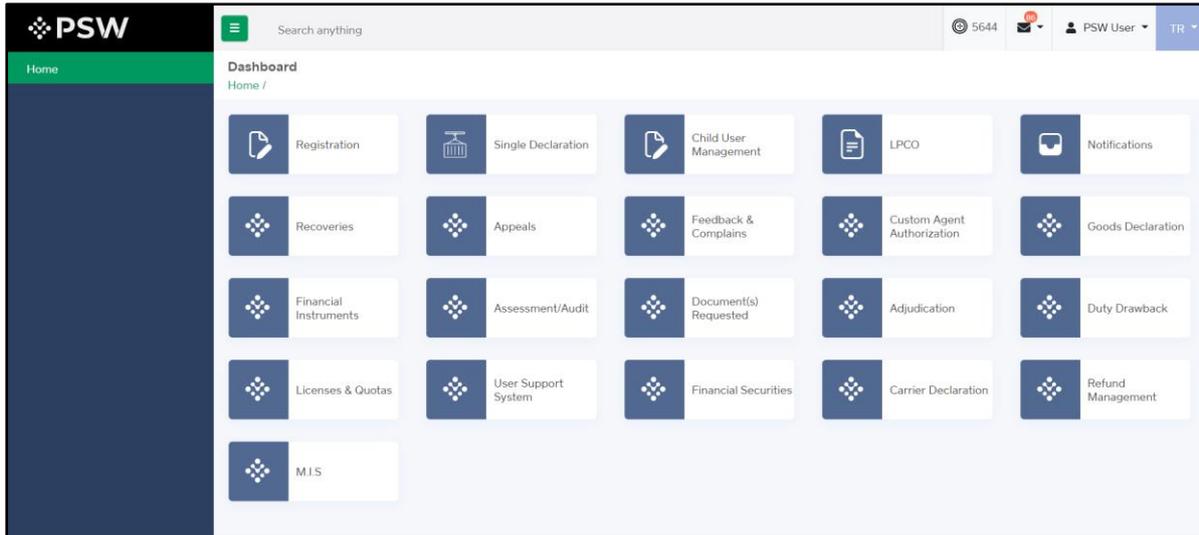
7.1.1-c Dashboard

iv. Click on the "Single Declaration" option. Upon clicking on the option, "Single Declaration" interface will appear.
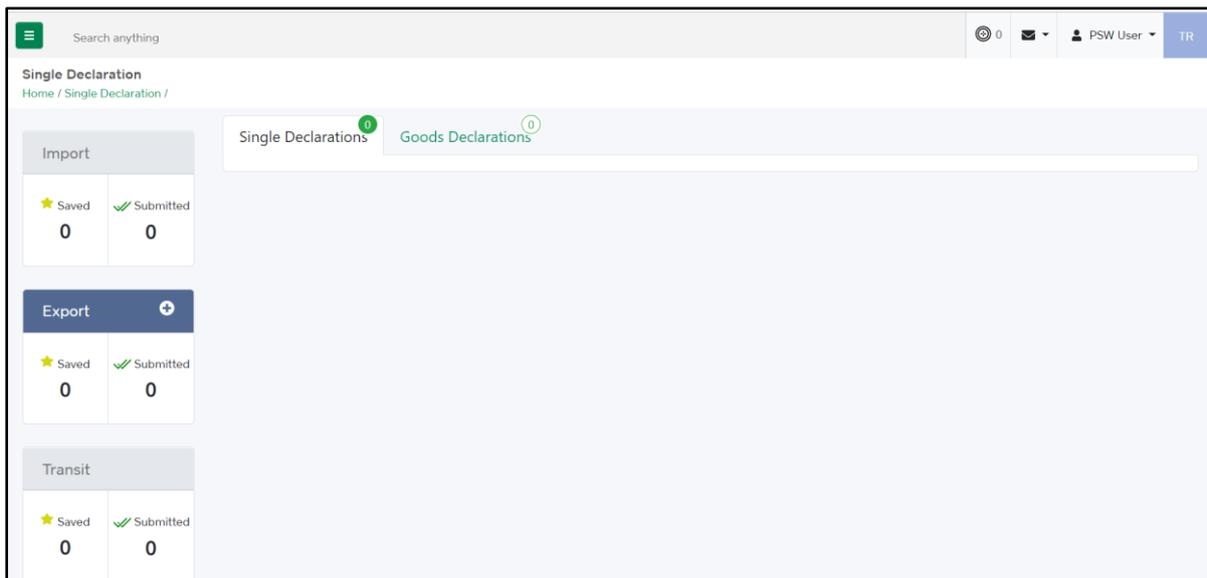
7.1.1-d Single Declaration Interface

v. Hover on "Export" option. "Create Declaration" option will appear.
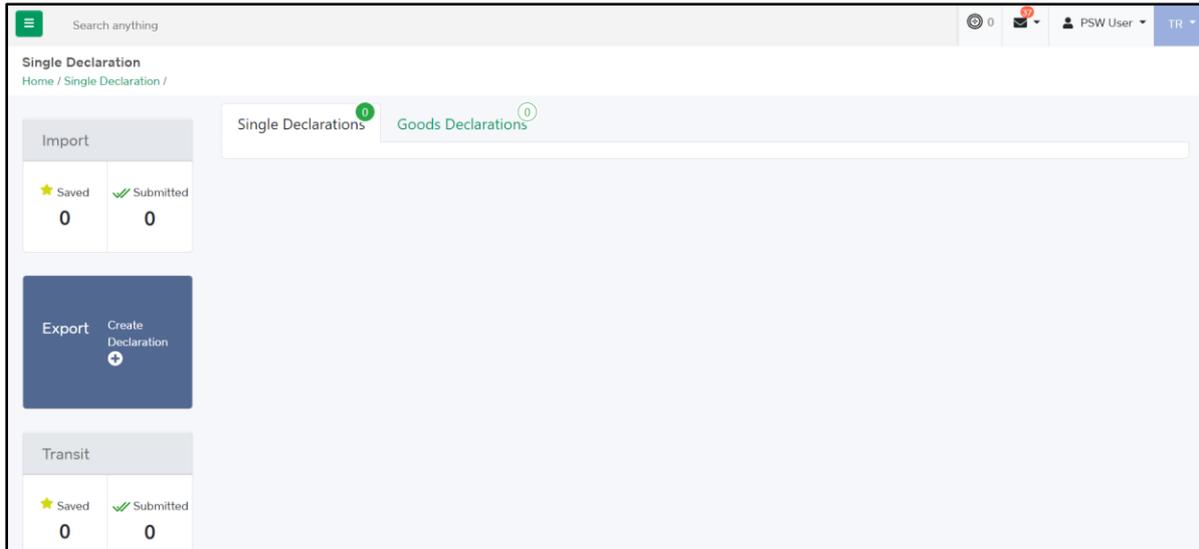
7.1.1-e Single Declaration Interface

vi. Upon clicking on the option, "Transaction Type" interface will appear which is the first step of "Create Single Declaration".
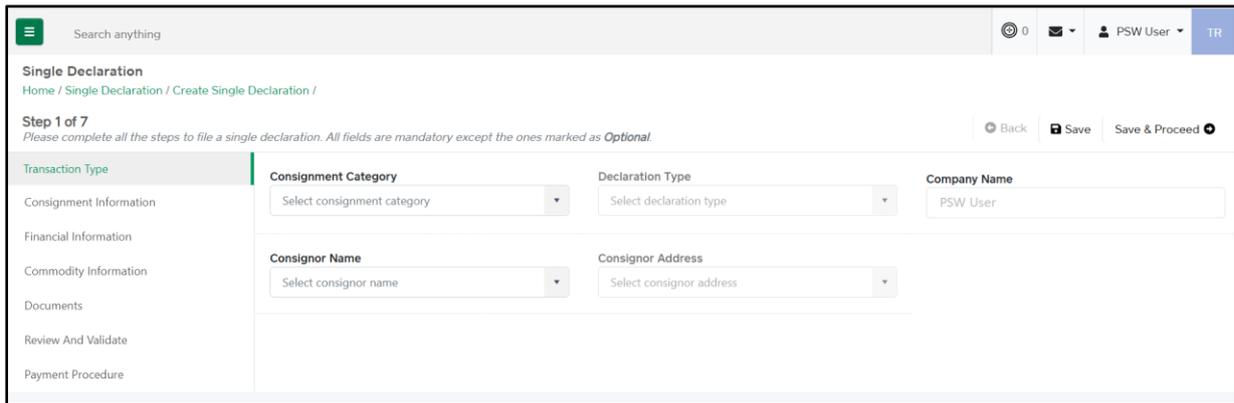
7.1.1-f Create Single Declaration - Exports – Step 1: Transaction Type

vii. Select the valid:
   a. Consignment Category
   b. Declaration Type
   c. Consignor Name
   d. Consignor Address

   • "Company Name" will be auto fetched from the Trader's profile.
   • Different categories of "Declaration Type" will be populated against the selected "Consignment Category".
   • "Consignor Name" options will be fetched against the Trader's NTN.
   • "Consignor Address" options will be fetched against the selected "Consignor Name".
   • In case, the user is a Customs Agent, the Customs Agent will have to select the relevant Trader in this step.

7.1.1-g Create Single Declaration - Exports – Step 1: Transaction Type (Customs Agent)

- To select the Trader, click on Search icon of the field labelled NTN and the "Search Trader" interface will appear.

7.1.1-h Select Trader Interface

- Choose the relevant trader and the data fields labelled NTN and Company Name in the "Transaction Type" interface will be filled automatically.
- Click on "Save" to save the Single Declaration or click on "Save & Proceed" to save the Single Declaration and proceed to the next step.
- Upon clicking on save & proceed, "Consignment Information" interface will appear.

7.1.1-i Create Single Declaration - Exports – Step 2: Consignment Information

viii.   In "Consignment Information", NTN will be fetched automatically from the Trader's profile. Select the valid "Collectorate". Upon selecting the Collectorate, "Mode of Transport" and "Consignment Mode" options will be auto populated according to the selected Collectorate. Similarly, additional fields will appear once the Collectorate and Consignment Mode options are selected.

Note: Data fields in the "Consignment Information" section vary according to the selected Collectorate, Mode of Transport and Consignment Mode.

7.1.1-j Create Single Declaration - Exports – Step 2: Consignment Information

Fill in the following fields:

a.   Mode of Transport
b.   Consignment Mode
c.   Consignee Name
d.   Consignee Address
e.   BL Number
f.   BL Date
g.   Port of Shipment
h.   Destination Country
i.   Port of Discharge
j.   Place of Delivery
k.   Shipping/Air Line

l. Gross Weight

m. Net Weight

n. Marks

o. Shed/Location

p. Terminal

Note: If the Mode of Transport is "Air", the UOM of Gross Weight and Net Weight will be "KG", otherwise the UOM will be "MT".

ix. To add "Packages Information" click on "Add Package" option in the Consignment Information section. Upon clicking on the "Add Package" option, "Add Package" interface will appear.

7.1.1-k Add Package Interface

- Enter "Number of Packages" and select the "Package Type".
- Click on "Add" button to add the packages.

x. The added information of packages will be displayed in the respective section, and it can be deleted before submission of the Single Declaration (if required).

7.1.1-l Create Single Declaration - Exports – Step 2: Consignment Information

xi. Click on "Save" to save the Single Declaration. Click on "Save & Proceed" to save the Single Declaration and proceed to the next step. Upon clicking on save & proceed, "Financial Information" interface will appear.

7.1.1-m Create Single Declaration - Exports – Step 3: Financial Information

xii.   To add a financial instrument, select the following:
a.   Currency
b.   Bank Name
c.   IBAN
d.   Mode of Payment
e.   Financial Instrument No.

- The option "Mode of Payment" will only show the authorized payment modes available to the user.
- Once the currency is selected, "Exchange Rate" will appear automatically.
- The user can also view the details of a Financial Instrument at the time of selection.
- Click on "Add" button to add the Financial Instrument.

Note: Mode of Payment options will vary as determined by the selected Bank. In case of "Open Account", Financial Instrument association is not required. Also, the user can associate multiple Financial Instruments with a Single Declaration.

Select the "Delivery Term" and enter the following where applicable:
a.   FOB Value
b.   Freight Value
c.   CFR Value
d.   Insurance Value or %
e.   Landing Charges or %
f.   Other Charges

- Click on "Save" to save the Single Declaration. Click on "Save & Proceed" to save the Single Declaration and proceed to the next step.

- Upon clicking on save & proceed, "Commodity Information" interface will appear.

7.1.1-n Create Single Declaration - Exports – Step 4: Commodity Information

xiii. In this step, the user enters the commodity details. Click on "Add Commodity" option to add the commodities. Upon clicking on the option, "Add Commodity" interface will appear.

7.1.1-o Add Commodity Interface – General Information Section

xiv. The "Add Commodity" interface displays the following sections:

1. **"General Information" Section**:

- In this section, the user provides general information of the consignment goods including the product HS code and description.
- Upon entering the "HS Code", the relevant "Tariff Description" is displayed automatically. Similarly, when the user selects relevant "Product Code", the appropriate "Product Description" appears.
- Once the aforementioned information is provided by the user, the names of the concerned regulatory departments will be displayed under the sub-section titled "Regulatory Departments".

Note: Product Code refers to the 4-digit code which defines the regulatory requirements associated with a specific product.

7.1.1-p Add Commodity Interface – General Information Section

- If the user enables the option of "Quota Association", the fields labelled "Quota Type" and "Approval No." will also be enabled and a section titled "Locally Purchased Items" will appear.

7.1.1-q Add Commodity Interface – General Information Section

- Select "Quota Type" DTRE.
- Click on the Search icon of the "Approval No." and "Approval No." interface will appear.

7.1.1-r Approval Number Selection Interface

- Upon selecting the relevant "Approval Number", a list of items will appear accordingly.

7.1.1-s Approval Number Selection Interface

- Select the relevant item. The fields "HS Code", "Tariff Description" and "Declared Description" will be auto filled.

7.1.1-t Add Commodity Interface – General Information Section

2. **"Locally Purchased Items" Section (DTRE Quota Association)**:
- The "Locally Purchased Items" section displays the record of locally purchased goods against the relevant DTRE Quota "Approval No.".
- In this section, the user associates locally purchased items against the selected DTRE Quota.
- User will enter the quantity against the locally purchased items which are consumed in the preparation of the commodity.

S.No	HS Code	Description	Required Quantity
1	0601.1010	- - - BULBS	0
2	2501.0090	- - - OTHER	0

General Information ^

Duty & Taxes Information ˅

Locally Purchased Items ˅

|◁ ◁ **1** ▷ ▷| 5 ▼ items per page   1 - 2 of 2 items

Non Duty Paid Item ˅

Save

7.1.1-u Add Commodity Interface – Locally Purchased Items Section

Note: If available balance in the user's Quota is less than the quantity entered by the user, the system displays an alert stating that the entered quantity is greater than the balance.

3. **"Containers Information" Section**:
- This section displays the Container Information and is enabled when the "Consignment Mode" is Containerized, Part Shipment or Open Truck.

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 4 of 7
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.   ⊘ Back   Proceed ⊘

Transaction Type	Trade Type: **Export**	Consignment Category: **Commercial**	Declaration Type: **Export Commercial Transaction**

Consignment Information
Financial Information
Commodity Information
Documents
Review And Validate
Payment Procedure

◁   Add commodity

General Information ^

Containers Information ˅

+ Add Container

#	Container No	Quantity	No Of Packages	Package Unit	Actions
			No records available		

Duty & Taxes Information ˅

Non Duty Paid Item ˅

Save

7.1.1-v Add Commodity Interface – Containters Information Section

- To add "Containers Information" click on "Add Container" option.
- Upon clicking on the "Add Container" option, "Add Container" interface will appear.

7.1.1-w Add Container Interface

- Fill out the fields labelled "Container Number", "Quantity", "No of Packages" and "Package Type".
- Click on "Add" button to add the Container.

7.1.1-x Add Commodity Interface – Containers Information Section

- The added Containers Information will be displayed in the respective section and it can be edited or deleted before submission of the Single Declaration (if required).

4. **"Duty & Taxes Information" Section**:

7.1.1-y Add Commodity Interface – Duty & Taxes Information Section

- The value of the field labelled "Unit of Measure (Assessment Purpose)" is fetched automatically by the system.
- The value of the field labelled "Quantity (Assessment Purpose)" is also auto fetched if the "Consignment Mode" is Containerized, Part Shipment or Open Truck. Otherwise, the user has to enter the value manually.
  Provide the following details:
  a. Quantity (Assessment Purpose)
  b. Unit of Measure (Statistical Purpose)
  c. Quantity (Statistical Purpose)
  d. Unit Of Measure (International Traded)
  e. Quantity (International Traded)
  f. Unit Value
  g. Actual Quantity
  h. Actual Unit
  i. Origin

- "Total Value" and "Export Value (PKR)" will be calculated automatically by the system.

Note: If the "Consignment Mode" is Containerized or Part Shipment, the "Quantity" data field in "Container Information" interface is auto reflected in the "Quantity (Assessment Purpose)" data field in "Duty and Taxes Information" interface.

5. **"Duty Drawback" Section**:
- This section is enabled if payment of duty drawback is applicable against the declared item in the Single Declaration.
- It shows a list of all items on which duty drawback is applicable along with their "Description", "Duty Rate", "Duty Type" and a checkbox to select or unselect the Duty Drawback Item.

7.1.1-z Add Commodity Interface – Duty Drawback Section

6. **"Non Duty Paid Item" Section**:
- In this section, the user provides information of Non Duty Paid imported goods (if applicable).

7.1.1-aa Add Commodity Interface – Non Duty Paid Item Section

- Click on Search icon of the "GD Number" field. Upon clicking on the Search icon, an interface will appear showing a list of all temporary import GDs of the user.
- Now, select the GD by clicking on the relevant row accordingly.

7.1.1-bb GD Information Interface

- After selecting the relevant GD, a grid consisting of all items in the GD along with their details will appear. Select the relevant item.

7.1.1-cc Non Duty Paid Item Section - with GD Item Grid

- Once the item is selected, the data fields titled "HS Code", "Tariff Description" and "UOM" will be filled automatically.
- Enter the "Quantity", and the data fields "Total Value", "Unit Value" and "Export Value (Rs.)" will be calculated automatically.
- The "SROs/Exemptions" claimed at the time of import (if applicable) will also become visible to the user.
- If the user wants to associate a GD filed in One Customs, the user shall enable "One Customs Data" option and the system will allow the user to enter the information manually.
- Click on the "Save" option to save the Non Duty Paid Item.

7. **"OGA's Required Information" Section**:
- This section is displayed only if there are any regulatory requirements against the declared HS Codes in the Single Declaration.

7.1.1-dd Add Commodity Interface – OGA's Required Information Section

- Choose the relevant "Purpose of Export" and enter the valid:
  a. Fumigation Company
  b. Botanical Name of Plant
  c. Temperature (In Celsius)
  d. Additional Information (Optional)
  e. Date of Fumigation
  f. Fumigator Name
  g. Treatment/Chemical (active ingredients)
  h. Fumigation Additional Information
  i. Time Duration (In minutes)
  j. Concentration
  k. Additional Declaration (Optional)

  Note: The aforementioned fields can vary depending on the regulatory requirements against different HS Codes.

- Now, click on the "Get Documentary Requirements" option and the requisite documents will appear in the "Required Documents" section.

8. **"OGA's Required Documents" Section**:
- This section enlists the documents (if any) required by OGAs.

- Click on the Upload icon to upload the relevant document.

7.1.1-ee Add Commodity Interface – Required Documents Section

Note: Documents only in PDF file format can be uploaded.

xv. Click on "Save" button to add the commodity. The "Commodity Information" interface will display the added commodity information along with the edit and remove options. The user can add multiple commodities by following the same method as described above.

7.1.1-ff Create Single Declaration - Exports – Step 4: Commodity Information

- After adding all commodities, click on "Proceed" option to proceed to the next step.
- Upon clicking on proceed, "Documents" interface will appear.

7.1.1-gg Create Single Declaration - Exports – Step 5: Documents

xvi. In the "Documents" interface, select the document type, add remarks and click on the "Select Files" option to upload a document. After uploading all necessary documents, click on "Proceed" option to proceed to the next step. Upon clicking on proceed, "Review And Validate" interface will appear.

Note: Documents only in PDF file format can be uploaded.

7.1.1-hh Create Single Declaration - Exports – Step 6: Review And Validate

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xvii. The "Review And Validate" interface displays all the important information provided by the user in preceding steps for a quick review. To update any information at this stage, click on the "Back" option and edit the relevant data field in any section. Otherwise, click on "Validate & Proceed" option to move to the next step. Now, "Payment Procedure" interface will appear.

7.1.1-ii Create Single Declaration - Exports – Step 7: Payment Procedure

xviii. This interface displays the total payment and its details to the user. Click on "Save and Submit" option. After clicking on "Save and Submit" option, a message will be displayed on the screen confirming that the Single Declaration has been submitted successfully.

7.1.1-jj Single Declaration Submission Confirmation Message

7.1.2 Saved Single Declarations

i. The number of saved Single Declarations can be viewed from the "Single Declaration" interface.
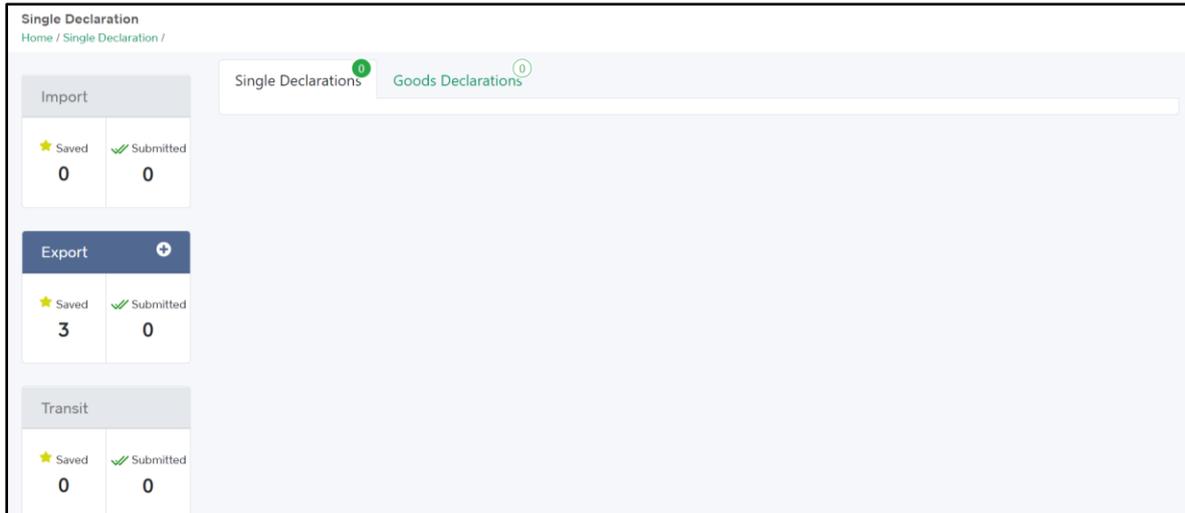
7.1.2-a Single Declaration Interface

- Click on "Saved" option in the Export section.
- Upon clicking on the "Saved" option, "Export - Saved Single Declarations" interface will appear.
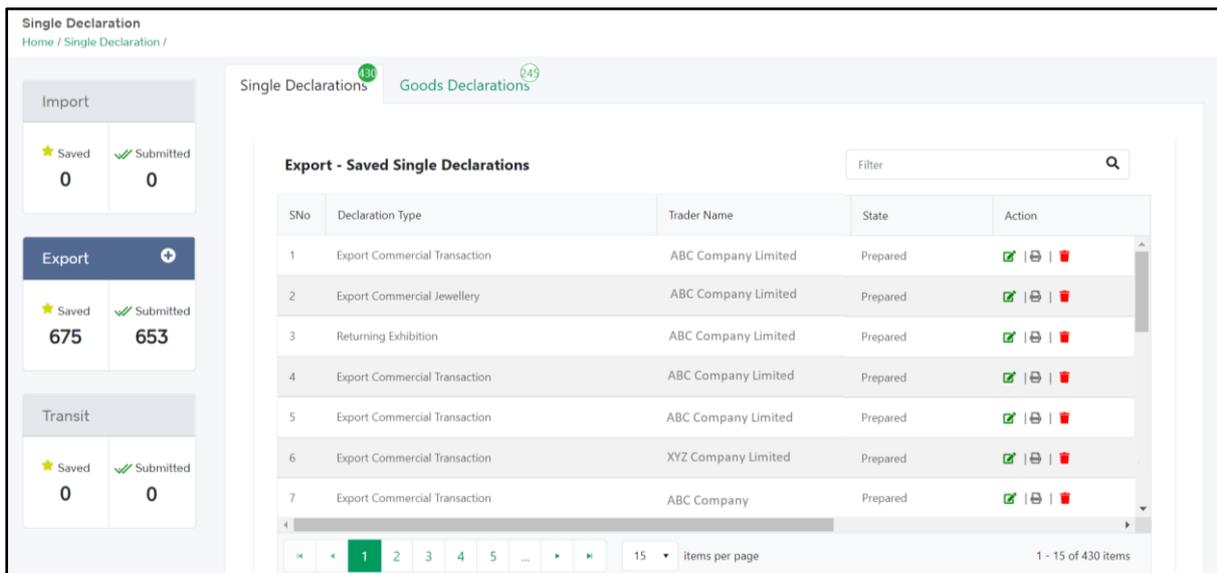
7.1.2-b Export - Saved Single Declarations Interface

ii.   The "Export - Saved Single Declarations" interface enlists the saved Single Declarations of the user by displaying the "Declaration Type" and "Trader Name" along with the "Status" of each. From the "Action" tab, the saved Single Declarations can be edited, printed or deleted.

iii.   To modify or resume the Saved Single Declaration, click on the Edit icon under the "Action" tab. Upon clicking on the icon, the "Transaction Type" interface of the relevant Saved Single Declaration will appear.

iv.   To print the saved Single Declaration, click on the Print icon under the "Action" tab. Upon clicking on the icon, a new print screen of the relevant saved Single Declaration along with the details will be displayed.

v.   To remove the saved Single Declaration, click on the Delete icon under the "Action" tab. Upon clicking on the icon, a confirmation message will appear.
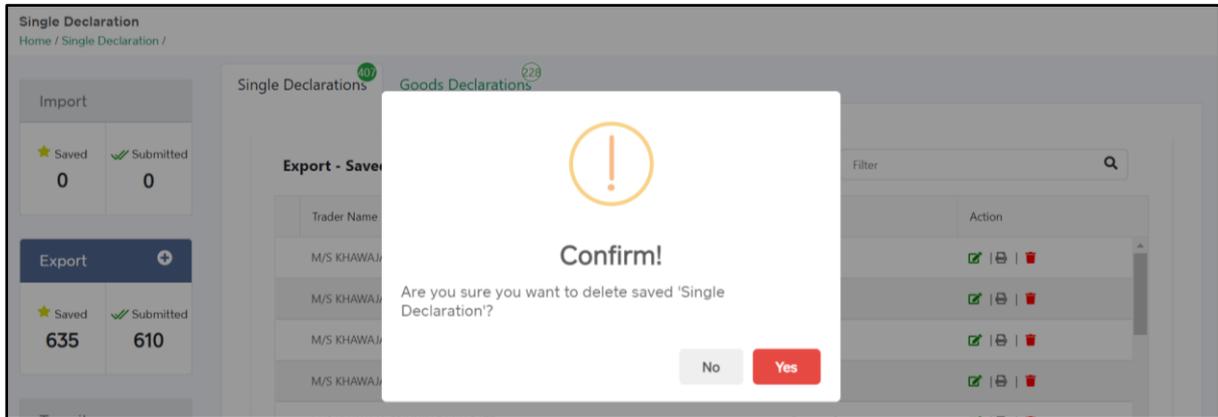
7.1.2-c Saved Single Declaration Deletion – Confirmation Message

- Click on "Yes" option to remove the saved Single Declaration.
- The Single Declaration is now removed successfully.

7.1.3   Submitted Single Declarations

i.   The number of submitted Single Declarations can be viewed from the "Single Declaration" interface.
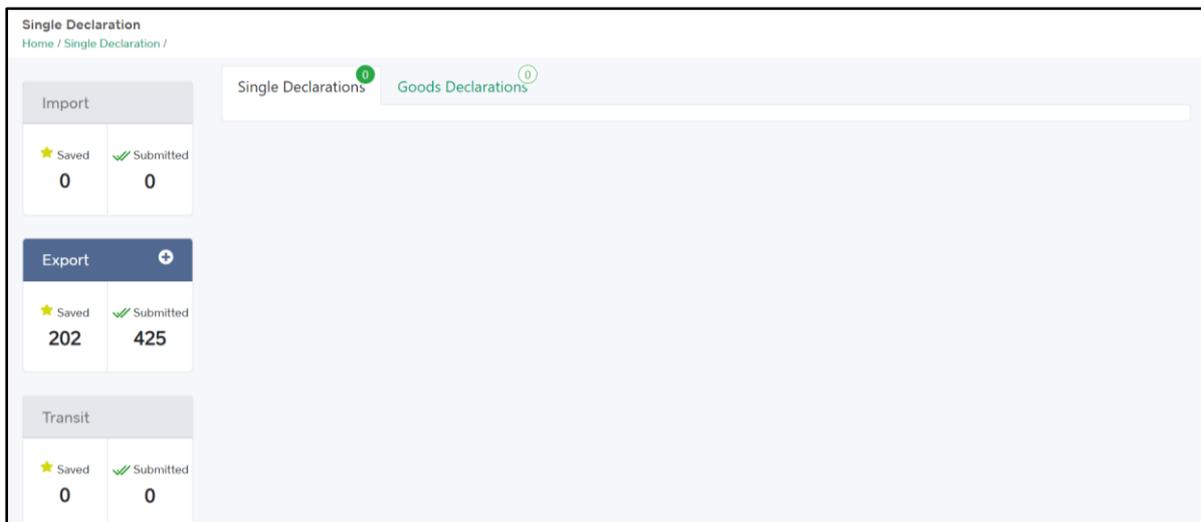
7.1.3-a Single Declaration Interface

- Click on "Submitted" option in the Export section.
- Upon clicking on the "Submitted" option, "Export - Submitted Single Declarations" interface will appear.

7.1.3-b Submitted Single Declarations Interface

ii.   The "Export - Submitted Single Declarations" interface enlists the submitted Single Declarations of the user by displaying the "SD Number", "BL Number" and "Trader Name" along with the "Status" of each. From the "Action" tab, the submitted Single Declarations can be viewed, amended, cloned, printed or cancelled.

Note: The Single Declaration is automatically cancelled if the consignment does not arrive at the designated port within 15 days of its submission.

iii.   To view the submitted Single Declaration, click on the View icon under the "Action" tab.

iv.   To amend a submitted Single Declaration, click on the Amend icon under the "Action" tab. Upon clicking on the icon, "Amend Single Declaration" interface will appear.

7.1.3-c Amend Single Declaration Interface

- The "Amend Single Declaration" interface displays multiple sections consisting of the data fields which can be modified by the user.
- After updating the provided information, click on "Save and Submit" option to submit the Single Declaration amendment.

v.   To create a clone of the submitted Single Declaration, click on the Clone icon under the "Action" tab. The user can modify relevant data fields and save or submit the cloned Single Declaration.

vi.   To print the submitted Single Declaration, click on the Print icon under the "Action" tab. Upon clicking on the icon, a new print screen of the relevant submitted Single Declaration along with the details will be displayed.

vii.   To cancel the submitted Single Declaration, click on the Cancel icon under the "Action" tab. Upon clicking on the icon, a confirmation message will appear.
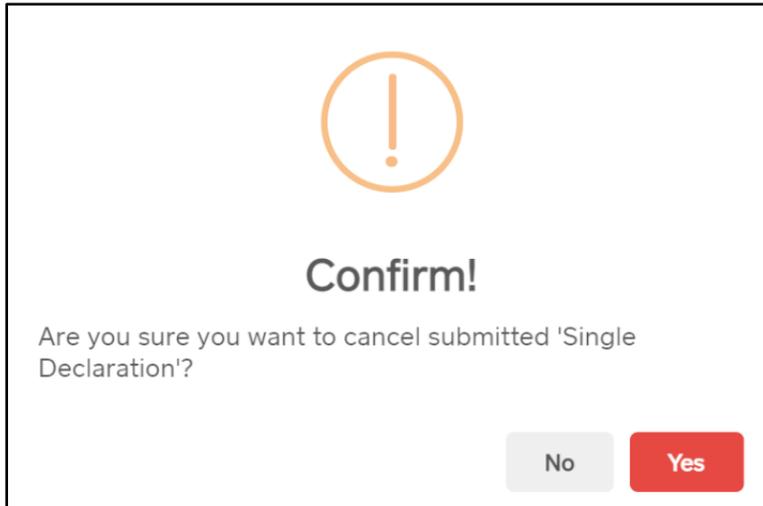
7.1.3-d Submitted Single Declaration Cancellation – Confirmation Message

- Click on "Yes" option for cancellation of the Single Declaration.
- The Single Declaration is now cancelled.

Note: The Single Declaration cannot be cancelled after the consignment is gated in. In that case, the user will have to file a dray-off request which will be marked to the designated Officer of Customs for approval/rejection.

8 Procedural Instructions for User's Guidance

8.1 Exports

I. Using the module of "Single Declaration - Exports", the user will be able to file Export Declarations through PSW Portal.

II. The user will only be able to file "Single Declaration - Exports" against modes of payment authorized by the user's bank in the banking profile communicated to PSW.

III. While filing the "Single Declaration - Exports", the user will be required to associate a Financial Instrument for the following payment modes:

    i. Letter of Credit

    ii. Contract/Collection

    iii. Advance Payment

IV. The user will not be required to associate Financial Instrument with the Single Declaration if selected mode of payment is "Open Account".

V. The NTN and Business Name mentioned in the Financial Instrument must be the same as that mentioned in the Single Declaration.

VI. The currency selected in the Single Declaration must be the same as that of the Financial Instrument.

VII. For one Single Declaration, multiple Financial Instruments of the same bank can be associated, and these Financial Instruments can also be re-used for other Single Declarations in case of balance availability.

VIII. Declared value in the Single Declaration must be equal to or less than the value of the associated Financial Instruments. If declared value in the Single Declaration is greater than the value of the associated Financial Instrument, submission of the Single Declaration will not be permitted by the system.

IX. The Financial Instrument must be valid for association with a Single Declaration. Expired Financial Instruments will not be accepted by the system.

X. If multiple Financial Instruments are attached in a Single Declaration, the system will consume them based on the association order of the Financial Instruments.

XI. In case, any additional data fields/documents are required by the OGAs, the same will be displayed before the user during the Single Declaration submission process.

XII. The Single Declaration is automatically cancelled if the consignment does not arrive at the designated port within 15 days of its submission.

9 Obligations and Responsibilities

9.1 Obligations of PSW

i. PSW is responsible for safeguarding the security of any information provided by the user in connection with the "PSW System".

ii. The users shall be entitled to all the functions and privileges available to them in the UIDs and no authority whatsoever shall deprive them from carrying out any activity related to cross-border trade except in accordance with the law.

iii. PSW will make endeavors to ensure that the "PSW System" remains available for the "user" round the clock for the entire period of subscription. It will make all possible efforts to restore services in the shortest time possible in case of any disruption or non-availability of services due to any reason.

9.2 Obligations of the User

1. The user will assume responsibility for any unauthorized use of their CNIC, NTN, bank account numbers, SIM card numbers, biometric verifications or any other particulars required by the PSW or its allied components for subscription, role association and further use of the system. The user is responsible for the authenticity of the information provided.

2. The user is fully responsible for all activities that occur in the "PSW System" under the UIDs provided to them by PSW. The user will ensure that such UIDs are kept confidential and treated in a secure manner. In case of any breach of security with respect to such UIDs or use of the "PSW System," the user must immediately notify PSW through the provided contact information.

3. The user must not, in any case, share their PSW login credentials with anyone.

10 Acronyms & Abbreviations

PSW	Pakistan Single Window
PSWC	Pakistan Single Window Company
MT	Metric Ton

WTO	World Trade Organization
NSW	National Single Window
OGA	Other Government Agency
PDF	Portable Document Format
SD	Single Declaration
PKR	Pakistani Rupee
USD	United States Dollar
CFR	Cost And Freight
FOB	Free On Board
BL	Bill of Landing
KG	Kilogram
CIF	Cost, Insurance and Freight
CNIC	Computerized National Identity Card
NTN	National Tax Number
UID	User Identity
SSE3	Streaming SIMD Extensions 3
OS	Operating System
IBAN	International Bank Account Number
PSID	Payment Slip Identification
SIM	Subscriber Identity Module - Provided by Telecommunication Operator
HS Code	Harmonized System Code
DTRE	Duty & Tax Remission for Exporters
UOM	Unit of Measure

11 Contact Information

Need any assistance? Please feel free to contact us at:

051-111-772-772   support@psw.gov.pk